

QUESTIONS FOR THE PATIENT ADVICE AND LIAISON SERVICE REPRESENTATIVE

- What concerns do users have about the parking charges, in particular the £4 initial period payment
- Do users have problems navigating the parking areas?
- Do users have problems finding the 30 minutes free spaces?
- Do users have problems finding disabled spaces?
- Do users consider directional signage to be adequate?
- Do users feel that parking concessions are adequately communicated?
- How many patients or visitors complain or raise concerns with PALS regarding the parking charges?